One of the fundamental precepts of evidence-based leadership is the concept of pillar management, or stating specific goals across the five pillars, as shown below. Not-for-profit healthcare systems sometimes add a sixth pillar: community.

Because physicians are such a key part of attaining the organization’s goals, their dashboard should be integrated into the pillar management goals. Without clearly stated and measurable goals, progress is difficult or impossible. Even if the five pillars themselves are not used in an organization, metrics-based management and the use of dashboards is essential.