The following chart demonstrates the increases in patient satisfaction that can occur when leader rounding on patients is hardwired into an organization.

**Leader Rounding on Patients Increases Patient Satisfaction**

![Chart demonstrating increases in patient satisfaction](chart.png)

*Source: Arizona Hospital, Total beds: 355, Employees: 4,000, Admissions: 10,188*

This organization increased patient satisfaction from the 16th to the 78th percentile in just five months after hardwiring leader rounding on patients.