Analysis
- What steps do you follow to study a problem before making a decision? Can you tell me about a time when you have used these steps?
- We can sometimes identify a small problem and fix it before it becomes a major problem. Give an example(s) of how you have done this.

Adaptability
- Give me an example of a time when the rules or structure of a project was changed last minute. How did you adapt to this environment?
- Give me an example of a time when you had two important projects competing for your time. How did you prioritize your work?

Initiative
- Describe a project or idea (not necessarily your own) that was implemented, or carried out successfully primarily because of your efforts.
- Tell me about a time when you found ways to make a job easier or more rewarding.

Patient Service
- Tell me about the most difficult patient service experience that you have ever had to handle—perhaps an angry or upset patient. Be specific and tell what you did and what the outcome was.
- Give me an example of a time when you had to think on your feet to ensure that the patient got the best service possible.

Leadership
- Give me an example of a time you have placed yourself in a leadership position. How might you have improved your role?
- Give an example of your ability to build motivation in your co-workers, classmates or a volunteer committee.

Planning and Organizing
- Give an example of what you did when your time schedule or project plan changed because of unforeseen circumstances.
- How do you schedule your time, set priorities? How do you handle multiple priorities at once? Can you give me a specific example of a time when you did this?

Teamwork
- What did you do in your last job/internship to contribute toward a teamwork environment?
- Tell me about a time when a willingness to share your knowledge significantly enhanced an outcome or decision.