A patient who is fraudulent and drug-seeking is someone who seems more interested in the medicine itself than the relief of pain, while a patient with legitimate, authentic symptoms is likely to adopt an attitude of “I don’t care what you do! Please just help me get rid of this pain!” Other clues that you are dealing with a true drug-seeking patient include specific requests for narcotics, previous documented visits for suspected drug-seeking, unwillingness to try simple analgesia, or aggressive/demanding behaviors.

**Figure 9.2**

**Super Users Defined**

- Overuse for ESI 4-5 Care
- Legitimate Chronic Painful Conditions
- Suspicious Painful Conditions

*ED super users are comprised of three groups: those who overuse the ED due to convenience; those with legitimate chronic conditions; and those with suspicious painful conditions.*